

NEXT IAS

Ethics Enhancer Test 2024

(To be filled by candidate)

TEST CODE: EE2401

Name of Candidate: DIVYANK GUPTA Test No.: 01
 Roll No.: PTPP220522 Mobile No. [REDACTED]
 Start Time 2:00 PM End Time 5:00 PM
 Date of Examination: 14/08/24 Medium: English ☒ Hindi ☐

Q. No.	Maximum Marks	Marks Obtained
1.(a)	10	
1.(b)	10	
2.(a)	10	
2.(b)	10	
3.(a)	10	
3.(b)	10	
4.(a)	10	
4.(b)	10	
5.(a)	10	
5.(b)	10	
TOTAL MARKS - 100		

Q. No.	Maximum Marks	Marks Obtained
6.(a)	10	
6.(b)	10	
6.(c)	10	
7.	20	
8.	20	
9.	20	
10.	20	
11.	20	
12.	20	
TOTAL MARKS - 150		

GRAND TOTAL -/ 250

EVAL CODE: EVAL DATE:

GENERAL INSTRUCTIONS

1. Immediately on receipt of the QCA booklet, please check that this QCA booklet does not have any misprint or torn or missing pages or items, etc. If so, get it replaced by a fresh QCA booklet.
2. Candidates must mention all relevant details like Name, Email, Roll No, Mobile, etc. in the space allocated.
3. Candidate is expected to attempt all 12 questions within the given timeline.
4. Answers must be written in the medium authorized at the time of admission.
5. Candidates must write answers for the specific question under the respective question itself. Any answer written outside the space allotted may not be given credit.
6. Please write neatly. Avoid illegible writing.
7. Do not write/mark irrelevant matters in the QCAB.

सामान्य निर्देश

1. QCA पुस्तिका प्राप्त होने पर कृपया तुरंत जांच लें कि इस QCA पुस्तिका में कोई पृष्ठ या सामग्री आदि गलत छपी हुई या फटी हुई या गायब तो नहीं है। यदि ऐसा है, तो इसे एक नई QCA पुस्तिका से बदल लें।
2. अभ्यर्थियों को सभी प्रासंगिक विवरण जैसे नाम, ईमेल, रोल नंबर, मोबाइल नंबर आदि का आवंटित स्थान पर उल्लेख करना होगा।
3. अभ्यर्थियों से अपेक्षा की जाती है कि वह आवंटित समय-सीमा के भीतर ही सभी 12 प्रश्नों के उत्तर-लेखन का प्रयास करें।
4. प्रत्येक उत्तर, प्रवेश के समय चुनी गयी भाषा के माध्यम में ही लिखे जाने चाहिए।
5. अभ्यर्थियों को विशिष्ट प्रश्न के उत्तर संबंधित प्रश्न के नीचे ही लिखने होंगे। आवंटित स्थान के बाहर लिखे गए किसी भी उत्तर को क्रेडिट नहीं दिया जाएगा।
6. कृपया साफ-सुथरा लिखें। अपठनीय लेखन से बचें।
7. QCAB में अप्रासंगिक तथ्यों को न लिखें / न ही चिह्नित करें।

REMARKS:

Student Concerns / Query

1

2

3

Evaluator's Feedback / Response

1

2

3

MARKING SCHEME *

Marks Per Ques	Below Average	Average	Above Average
10 Marks	Below 3.00	3.00 - 3.75	4.00 and above
15 Marks	Below 4.50	4.50 - 5.75	6.00 and above

* Subject to change without prior notice.

IMPORTANT QR CODES



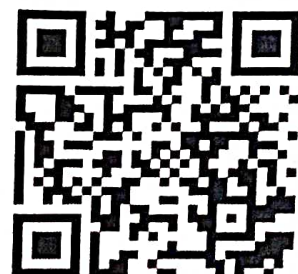
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Common mistake and Correct Filled QCAB



Copy Scanner App



Next IAS Test Centre Location

MACRO COMMENTS

The Purpose of evaluation@nextias.com is to provide constructive suggestions on 'How to improve Answer Writing and thereby score better marks.'

STRENGTHS OF THE CANDIDATE

AREAS OF IMPROVEMENT



IMPROVEMENT SUGGESTIONS

खण्ड-A / Section-A

1. (a) लोक सेवा मूल्यों (public service values) और लोक प्रशासन नैतिकता (public administration ethics) के बीच संबंध स्पष्ट कीजिए। क्या आपको लगता है कि लोक सेवा मूल्य विभाग के मिशन/उद्देश्य को महिमामंडित करने के लिए केवल वाक्पटु कथन (eloquent statements) हैं, या लोक सेवकों के लिए उनकी कोई उपयोगिता है? चर्चा कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक

Explain the relationship between Public Service Values and Public Administration Ethics. Do you think public service values are only eloquent statements for glorifying the Department's mission, or do they have any utility for public servants? Discuss. (Answer in 150 words) 10 Marks

Public Service ethics refers to the ethics which government and public servants must follow for effective service delivery.

Relationship between Public Service Value and Public Administration Ethics

- 1.) Public Service Values like Probity make ~~the~~ administration ethical
 eg) Sagarmal disclosed his asset
- 2.) Values like Compassion and empathy make ~~the~~ governance into ethical governance
 eg) Armstrong lane built road through crowd funding
- 3.) Values of Leadership develop justice

eg) DM ate food from low caste woman hand for improving sensitivity.

Public Service Values utility for Public Servant

- 1) Develop devotion to duty eg) Karan Gopiath went on boat to find people during Kerala Flood.
 - 2) Ensure Justice to all eg) ECI conducted election in a village with 1 voter.
 - 3) Ensure Fairness in the process eg) Honouring the honest by dept of Revenue.
 - 4) Develop Integrity is the person eg) After joining ECI, TN Seshan realised his true self.
 - 5) Ensure reward and recognition.
 - 6) Help in dealing with dilemma due to objectivity and openness.
- Therefore John F. Kennedy said that state should ensure that Public Servants have highest ethical standards to do justice to people.

1.

- (a) विवेकपूर्ण लोक सेवक (conscientious public servant) प्रतिपक्षी विचारों को कैसे छांटता है और "सही काम क्या करना है" का निर्धारण कैसे करता है? जब जवता की सेवा करने की बात आती है, तो कोई अपने मूल्यों को व्यवहार में कैसे लाता है? उदाहरणों के साथ समझाएँ। (150 शब्दों में उत्तर दीजिए) 10 अंक

How does the conscientious public servant sort through competing considerations and determine "the right thing to do?" When it comes to serving the public, how does one put one's values into practice? Illustrate with examples. (Answer in 150 words) 10 Marks

A public servant deal with various stakeholders and therefore is often faced with a crisis of conscience and ethical dilemma.

Conscientious Public Servant sort through competing consideration and do right things

- 1.) By ensuring less discretionary power by involving multiple stakeholders.
- 2.) Participatory governance eg. CITR charter by DM of Ahmedabad.
- 3.) Putting personal interest behind eg. IAS P Narkhede served even when not paid for 6 months.
- 4.) By taking inspiration from role model eg. Lal. B. Shastri inspired from

Gandhi's believed in right thing and did right

One: puts his values into practice by

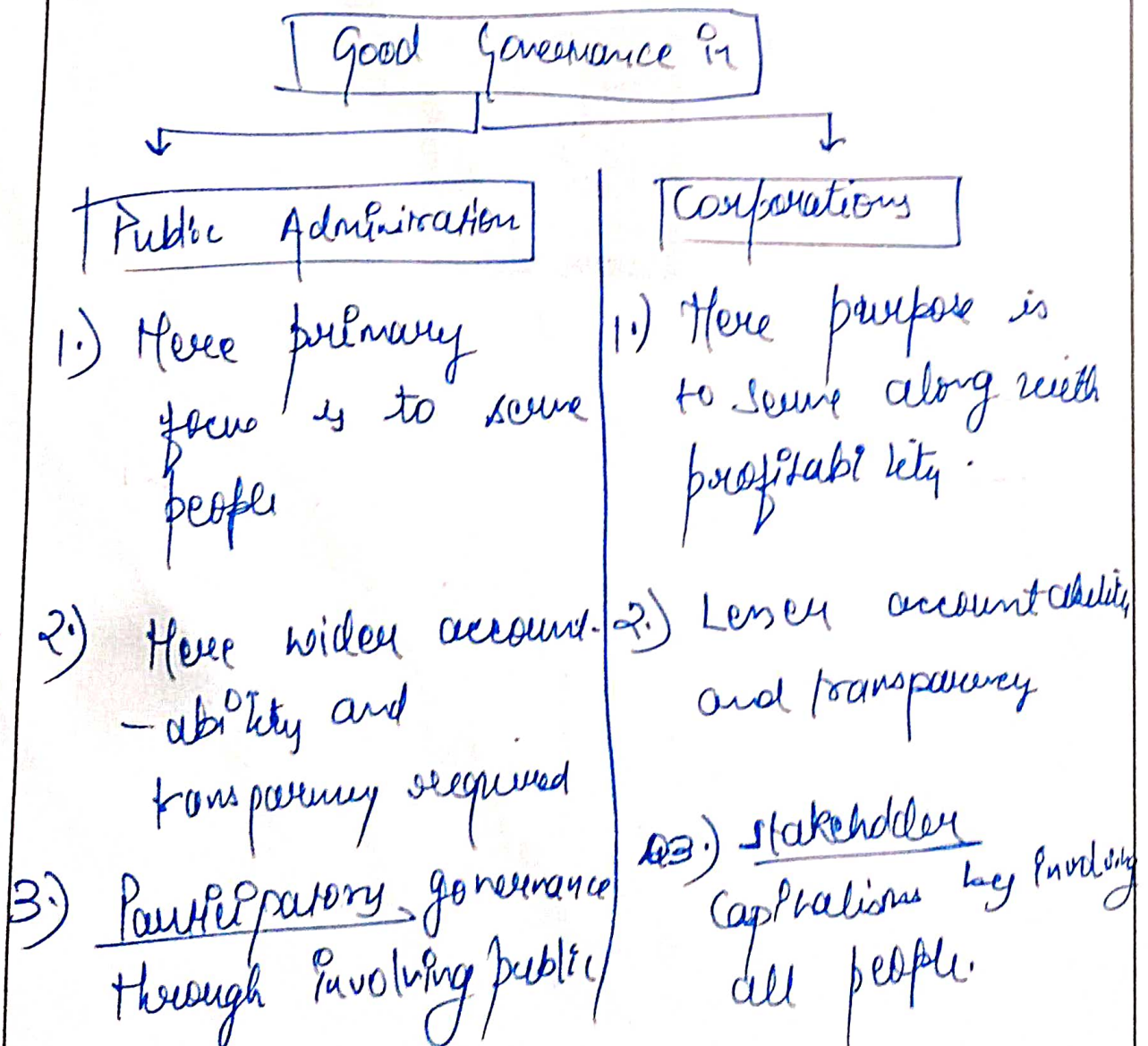
- 1) By showing courage against adversity
 [eg] JAS Durga Nagpal arrested Sand Mafia when faced with death threat
 - 2) By following conscience
 [eg] Sharadpur MLA - Sharmendra Gandhi ended Caste Based cremation against people's protest
 - 3) By following Kant's deontology
 - 4) Following Gita's philosophy of Nishkama Karma of doing thing without expecting reward
 - 5) By leading with examples [eg] Ashok Khemka stood against political pressure.
- Thus as [Ryan Holiday] says that cowardice of others calls for individual heroic action, so we should stand up against it.

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2. (a) लोक प्रशासन और निगमों (corporations) में सुशासन से आप क्या समझते हैं? वे कैसे भिन्न हैं? कॉर्पोरेट सेटिंग (corporate setting) में सुशासन के लिए आधार के रूप में कार्य करने वाले तीन सिद्धांतों की पहचान कीजिए और उन्हें समझाएं।
(150 शब्दों में उत्तर दीजिए) 10 अंक
- What do you understand by good governance in public administration and corporations? How do they differ? Identify and explain three principles that can act as a foundation for good governance in a corporate setting.
(Answer in 150 words) 10 Marks

Good Governance refers to the governance acting with principles and values like accountability, transparency, efficiency, industry etc.



Three principles foundation for good Governance in Corporate Setting

1) Stakeholder Capitalism - to involve all stakeholders

↳ would ensure interest of all are

↳ heard would promote trust, inclusivity

2) Efficiency and Effectiveness

↳ would ensure profitability of the

↳ corporate faster service to people

↳ lead by example

3) Integrity

↳ would ensure leading by example (eg) Tata

↳ would promote environment sustainability

(eg) Mahindra among top green companies

↳ would make people trust it more

As Henry Ford said that, a business that makes only money, makes nothing, good corporate Governance should be followed.

2

- (b) सुशासन की एक पहचान सरकारी विभागों द्वारा सार्वजनिक कार्यक्रमों के लिए वस्तुओं और सेवाओं की खरीद करने समय सख्त नैतिक मानकों का पालन करना है। खरीद प्रक्रिया की अखंडता को बनाए रखने के लिए जिन नैतिक सिद्धांतों का पालन किया जाना चाहिए, उनकी पहचान कीजिए और उनकी व्याख्या कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

One hallmark of good governance is government departments' adherence to strict ethical standards when procuring goods and services for public programmes. Identify and explain the ethical principles that must be respected to maintain the integrity of the procurement process.

(Answer in 150 words) 10 Marks

Kennedy said that picking to the highest ethical principle should be the prime duty of government.

Hallmark of Good Governance

→ Through transparency so as to have people faith

procuring goods → right way of procurement
eg No ~~self~~ development induced displacement

→ right country

eg USA exploiting African countries

Secure for Public Programme → ensure justice and fairness to all

→ interest of the vulnerable in mind

eg INS P. Natchawari

made disabled freely info

→ Grievance Redressal / eg Maharashtra Govt

Ethical Principles that must be respected to maintain integrity of procurement process

- 1) Transparency (eg) Open bidding under MGNREGA
- 2) Source of procurement (eg) India stopped trade from Iran.
- 3) Integrity to ensure right method is followed.
- 4) Effective utilisation of public fund
(eg) Anna Sundarajan improved efficiency of KESCO
- 5) No collusive corruption like that reported in Gem portal
- 6) Use of wider stakeholders
(eg) e-NAM allows procurement from remote location

Aristotle said that state came into existence for the sake of mere governance but stayed for the sake of good governance.

3.

- (a) प्रशासनिक निर्णय लेते समय लोक सेवकों को हितधारकों के हितों, आधिकारिक दायित्वों और शारान मूल्यों के बीच किस तरह से नैतिक संतुलन बनाना चाहिए और इनमें से किसको सबसे अधिक नैतिक महत्व दिया जाना चाहिए? (150 शब्दों में उत्तर दीजिए) 10 अंक

How should public servants ethically balance stakeholder interests, official obligations, and regime values when making administrative decisions, and which of these should be given the most moral weight? (Answer in 150 words) 10 Marks

A public servant has to make tough choices between different competing values like - Stakeholder interests, official obligations, regime values.

Public Servant Can Balance between these by

- 1.) Gandhiji's Talisman approach of keeping the interest of the most vulnerable in mind
- 2.) Bentham's utilitarianism of greater good for greater people
- 3.) Common good approach principle for all.
- 4.) By Involving Multi-stakeholder approach

eg Citizen charter.

5) By seeing the most important thing
to deliver at that moment eg JPS
aditya Ranjan - digitech project

Most moral Weight

1) Should be given to Balancing stakeholders
interest because -

a) it ensure justice and fairness to

b) all
Keeps interest of the minorities

c) builds confidence among people
i.e. Social Capital

d) helps in changing rules to make
them more suitable eg Jan Vishwas
Bill

2) Other than this focus on reforming
rules should be there so as to address
official obligation.

This would ~~address~~ ensure Chanakya's
Yogakshema in administration.

- (b) हाल में शोधकर्ताओं ने तर्क दिया है कि आत्म-जागरूकता (self awareness) और सहानुभूति (empathy) के भावनात्मक कौशल (emotional skills) के बिना सरकार के स्वास्थ्य और सामाजिक-आधारित हस्तक्षेप काफी कम प्रभावी हैं। क्या आप सहमत हैं? प्रासंगिक उदाहरणों के साथ अपने उत्तर को पुष्टि कीजिए।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Recent researchers have argued that the government's health and social-based interventions are significantly less effective without the emotional skills of self-awareness and empathy. Do you agree? Justify your answer with relevant examples. .

(Answer in 150 words) 10 Marks

Dalai Lama said that ~~self awareness~~ ^{compassion} and empathy are the 2 things which deaf can hear and blind ~~to~~ can see.

Self awareness and Empathy Needed more

- 1.) Empathy ensures human touch to the people need and ~~can~~ provides relief.
- 2.) Self-awareness develops social awareness and bring harmony.
- 3.) Without compassion and self-awareness, leads to trouble (eg) Doctor - patient fight during covid.

4.) Compassion ensures reaching the last mile for justice and serving people

(eg) IAS D. Sonawane treated people during covid due to his MBBS background.

However
Health and
social intervention
Needed too

→ to ensure availability
of basic necessities
→ Maslow hierarchy of
needs - focus on Material
needs focus
→ Social Intervention develop
consciousness (eg) Aarogya
Band Campaign

Therefore need is to follow

↳ Mix of empathy and Intervention

(eg) #Selfie with Daughter

↳ development of empathy among public

Servant (eg) LBSNAA taking

This would ensure state lives by Justice
Theory of John Rawls.

4. (a) प्रशासनिक उदाहरणों के साथ चर्चा कीजिए कि सिविल सेवकों के राजनीतिक और नैतिक दृष्टिकोण उनके कार्य नैतिकता (work ethics) और दैनिक प्रशासनिक निर्णय लेने को कैसे प्रभावित करते हैं।

(150 शब्दों में उत्तर दीजिए) 10 अंक

Discuss with relevant examples how civil servants' political and moral attitudes impact their work ethics and daily administrative decision-making. (Answer in 150 words) 10 Marks

Attitude refers to a predisposition to a particular object with certain degree of favour or disfavour. (eg) Vegetarian dislike non-veg.

Civil Servant's political and moral attitude impacting -

Work Ethics

- 1) Moral attitude of serving people leads them to go to last mile
eg compassionate koridole project
- 2) It being right work culture of transparency and fairness

- 3) It ensures finding satisfaction in serving people (eg) shindee teede devate 70% of his income to poor.
 - 4) It ensures working beyond official hours on duty
(eg) SPS Ajit doval spent 7 years in Pak for National Security.
 - daily administrative decision - making
 - 1) It ensures not coming under pressure from politicians (eg) B Chandrakala against MLA.
 - 2) It develops courage of conviction.
 - 3) Brings in Transparency and non-partisanship thereby developing trust of people.
 - 4) Lead by Example against political pressure.
 - 5) Maintaining probity of the office by making right decision (eg) E. Shreedharan.
- Thus it is said that one's attitude determines one's ~~of~~ attitude.

4. (17) "उद्देश्य (motive) का कार्रवाई की नैतिकता (morality of the action) से कोई लेना-देना नहीं है।" उपरोक्त कथन के प्रकाश में, क्या आपको लगता है कि किसी कार्रवाई की नैतिकता निर्धारित करने में उद्देश्य अप्रासंगिक है? प्रासंगिक उदाहरणों के साथ अपनी स्थिति स्पष्ट कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अंक
- "The motive has nothing to do with the morality of the action." In light of the above statement, do you think motive is irrelevant in determining the morality of an action? Explain your position with relevant examples. (Answer in 150 words) 10 Marks

There has been everlasting debate between Morality and Motive between people due to different form of ethics.

Motive is irrelevant in determining Morality

- 1.) Morality is determined by one's action
(Kant's deontology)
- 2.) Gandhi ji said that right means will take care of the motive itself
- 3.) Keeping Morality Motive in mind leads to wrong ~~more~~ actions
eg) Judhistra lack of integrity when he said arjathwana is dead
- 4.) Shifting focus from morality to

motive leads one to legitimise all
action eg USA justified dropping
Nuclear Bomb on Japan

However Motive sometimes become important

- 1) During National Security, things like
spying, ethical hacking are needed.
- 2) Krishna said in Mahabharata that if
adharma can be stopped by one non-tortful
action, then also it establish dharma.
- 3) Greater Good theory under Utilitarianism
says the same.

Therefore need is to follow that Morality
takes precedence and until unless very
important for greater good, it should
be avoid. We must remember that even
Yudhishtira (Dharmaraj) had to go to hell
for the lie he spoke.

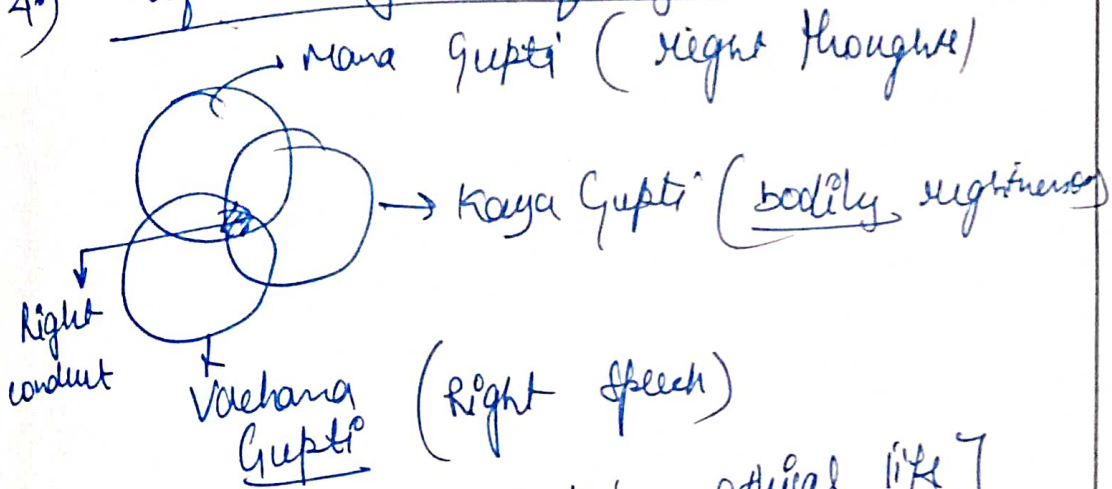
5. (a) जैन तीर्थंकरों के व्रत-आधारित नैतिक दर्शन (vow based moral philosophy) की समकालीन प्रासंगिकता व व्याख्या कीजिए। (150 शब्दों में उत्तर दीजिए) 10 अं.
 Explain the contemporary relevance of Jain Tirthankaras' vow-based moral philosophy.
 (Answer in 150 words) 10 Mark

Jainism consists of 24 Tirthankaras who gave wisdom to live a life full of ethics and morality.

Contemporary Relevance

- 1.) No violence - needs in era of war and radicalisation
- 2.) Every entity has soul needed for climate consciousness and preventing destruction of resources
- 3.) Anekantavada promotes that different views can be there. Needed for dealing with intolerance.

4.) Right Living a life of ethical conduct



[3 gupti's for living ethical life]

5.) Spiritual awakening to deal with rising Materialism

6.) Humanity Beyond Borders to prevent wars of china's aggressiveness.

7.) Right Knowledge to attain the Self-actualisation and rise over pleasure

8.) Dealing with Mental stress and pleasure due to Society expectation. Thus Jainism provide way ahead for humanity which should be followed.

5.

- (b) अंतर्राष्ट्रीय संबंधों में आर्थिक प्रतिबंधों के उपयोग से कौन सी नैतिक दुविधाएँ उत्पन्न होती हैं, और नीति निर्माता इन चिंताओं को अवैध व्यवहारों को दंडित करने और राजनीतिक परिवर्तन को बाध्य करने की आवश्यकता के साथ कैसे संतुलित कर सकते हैं?

(150 शब्दों में उत्तर दीजिए) 10 अंक

What ethical dilemmas arise from the use of economic sanctions in international relations, and how can policymakers balance these concerns with the need to punish illegal behaviours and compel political change?

(Answer in 150 words) 10 Marks

The recent ~~new~~ economic sanctions on Russia after the Russia-Ukraine war have brought in light the ethical dilemmas in sanction.

Ethical dilemmas in Sanctions

- 1) Punishing the leader or the country
 Russia is autocrat and decision made by only top leadership.
- 2) Gandhi said that hate the sin but not the sinner.
- 3) Current geopolitical situation is a result of west increasing Nato influence.
- 4) Sanctions have done only more harm.

to people and country.

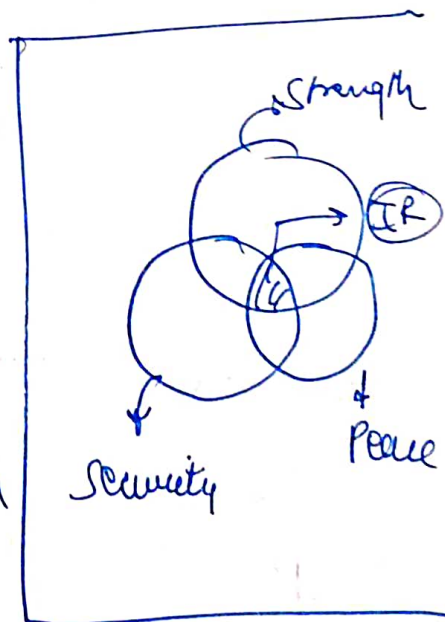
Policymakers can balance 2 concerns by

1) Undertaking reforms like UNSC reform for wider stakeholder consultation

2) Preventing antagonisation of the countries through immoral act.

3) Following dialogue and diplomacy as said by PM Modi^o

4) Follow Integral Humanism approach of Deep dharma upadhyaya in IR



As the quote goes, Only the dead have seen an end of war. It must be followed and lived by.

वर्तमान समय में निम्नलिखित उद्धरणों को प्रासंगिकता पर चर्चा करें।

Discuss the relevance of the following quotes to the present times.

6. (a) "युद्ध मनुष्यों के मन में शुरू होते हैं, और उन मनों में, प्रेम और करुणा ने शांति की रक्षा का निर्माण किया होगा।"
(150 शब्दों में उत्तर दीजिए) 10 अंक

"Wars begin in the minds of men, and in those minds, love and compassion would have built the defences of peace."
(Answer in 150 words) 10 Marks

Martin Luther King said that ⁶⁶no one is born hating the other person and if they can be taught to hate, they can also be taught to love the other person."

Wars begin in Mind of people

- 1.) Wars begin due to intolerance and social inequalities created (eg) war of Religion in Israel-Palestine
- 2.) Wars happen due to exerting of power (eg) Russia-Ukraine war
- 3.) Wars are fought over imaginary Realities — Yusuf Noah Hanafi

Love and Compassion would have built defence of peace

- 1) Love, compassion develop tolerance in people
- 2) It ensures all are treated equally
(eg) India - vaccine matter
- 3) Compassion ensures Justice to people
(eg) India water sharing with Bangladesh
- 4) It ensures global citizenship model
prevails (eg) Vashudev Kumbhkar
- 5) It ensures even the most vulnerable
Section interest are taken into account
(eg) India added seat for African Union
in G20.

When the love of power will be overcome
by power of love, the world will know
peace.

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6. (b) "आप अपना जीवन ऐसे जिएं जैसे कि आपके कार्यों का सिद्धांत (रज्यत वी लवनत बजपवदे) सार्वभौमिक कानून बन जाए।"
 (150 शब्दों में उत्तर दीजिए) 10 अंक
 "May you live your life as if the maxim of your actions were to become universal law."
 (Answer in 150 words) 10 Marks

Buddha said to live your life so that it inspires others to follow that moral course.

Living life as Maxim of your action to become Universal Law

- 1.) It ensures self-examination of our action and correct it
 eg Angulimala changed his life
- 2.) It ensures following the highest ethical principle eg JRD Tata never followed tax avoidance even though it is legal.
- 3.) It ensures justice to people as policies are made by keeping veil of ignorance in mind

- 4) It develops empathy in the mind of person eg Mother Teresa for destitute
- 5) It inspires other people
eg Baba Amte inspired from Gandhiji
- 6) It initiates New way of living
rather than fighting eg dharmaghosha by Ashoka.

In present Time needed in

- 1) Environment Sustainability eg Matindra among top green companies
- 2) World Order to establish global citizenship eg India - operation lost to Turkey
- 3) Corporate Governance eg Compassionate Capitalism by Narayan Murthy.

Gandhiji said live your life so that it reflects your true ideal.
That should be followed.

6. (c) आचरण का सुनहरा नियम (the golden rule of conduct) पारस्परिक सहिष्णुता (mutual toleration) है, यह देखते हुए कि हम सभी कभी एक जैसा नहीं सोचेंगे और हम हमेशा सत्य को टुकड़ों में देखेंगे और दृष्टि के विभिन्न दृष्टिकोण बनाएंगे। (150 शब्दों में उत्तर दीजिए) 10 अंक

The golden rule of conduct is mutual toleration, seeing that we will never all think alike and we shall always see Truth in fragment and form different angles of vision.

(Answer in 150 words) 10 Marks

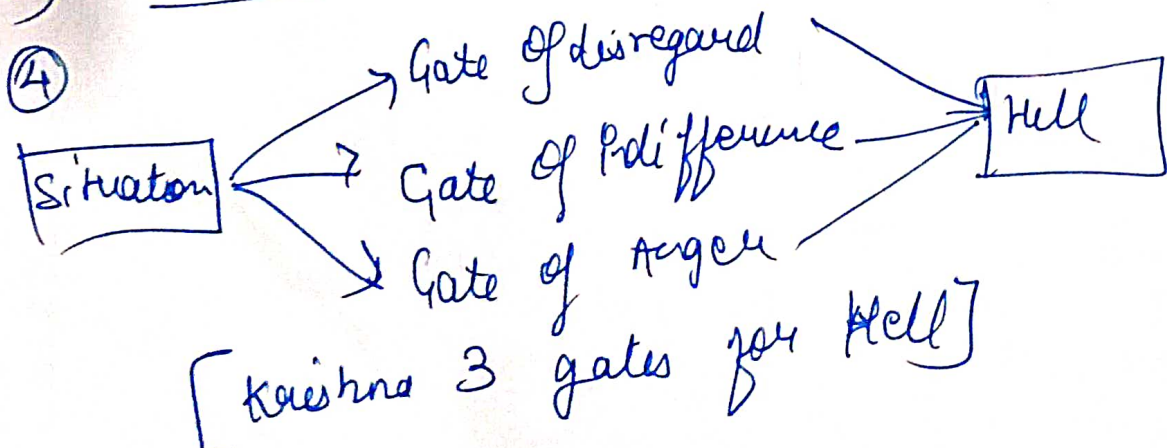
Tolerance refers to having fair, permissive and admirable attitude towards others.

Golden Rule of Toleration is seeing that we will never be alike and see truth in fragment

1) Jainism Anekantavada says that truth is different for everybody.

2) Having Tolerance ensures that others views are taken into account.

3) Tolerance ensures Peace



- ⑤ Tolerance takes into account that other people have different upbringing so different perspective.

Present Times

- ① Addressing rising radicalisation and hatred towards other community
- ② Addressing the echo chamber created during social media times
- ③ Ensuring compassion for other
eg All & Women Haj Pilgrimage
- ④ Ensuring solve of crisis like refugee problem
- ⑤ Ensure common good approach and

utilitarianism
 Gandhiji said that Tolerance is not luxury but necessity to survive in diverse country.

खण्ड-B / Section-B

7. आपने हाल ही में बेटा टेक्नोलॉजीज के सीईओ का पदभार संभाला है, जो 1990 में स्थापित भारत की एक प्रसिद्ध आईटी सेवा और परामर्श कंपनी है। पिछले तीन दशकों में, कंपनी उत्तरी अमेरिका, यूरोप और एशिया में ग्राहकों के साथ एक वैश्विक खिलाड़ी (global player) के रूप में विकसित हुई है। अत्याधुनिक समाधानों और मजबूत ग्राहक संबंधों के लिए जानी जाने वाली बेटा टेक्नोलॉजीज आईटी क्षेत्र में एक बाजार नेतृत्व कर्ता (मार्केट लीडर) रही है।

आपके कार्यभार संभाले तीन सप्ताह हो चुके हैं, और एक दिन, कंपनी के कानूनी प्रमुख आपके पास एक रिपोर्ट लेकर आए, जिसमें उन्होंने कंपनी के वित्तीय विवरण में विसंगतियों की खोज की थी।

पांच साल तक, कंपनी के वित्तीय अधिकारी (सीएफओ company's financial officer), श्री राहुल मेहता ने अपनी आय रिपोर्ट में हेरफेर किया है। राजस्व को बढ़ाकर और खर्चों को कम करके, उन्होंने स्टॉक की कीमतों को बढ़ाने और अधिक निवेश सुनिश्चित करने के लिए वित्तीय स्वास्थ्य की एक झूठी छवि बनाई है।

इसके अलावा, यह पाया गया कि श्री मेहता ने कंपनी के कुछ विक्रेताओं (vendors) में महत्वपूर्ण व्यक्तिगत निवेश किया है। इन विक्रेताओं को आकर्षक अनुबंध दिए गए थे, जो अनुकूलित शर्तों और अक्सर बढ़ी हुई कीमतों पर थे और कंपनी के लिए हानिकारक थे। श्री मेहता के कार्यों ने खरीद प्रक्रिया को प्रभावित किया है और कंपनी को वित्तीय नुकसान पहुंचाया है।

सीईओ के रूप में, आपको एक महत्वपूर्ण निर्णय का सामना करना पड़ा। आपको वित्तीय अनियमितताओं और विषम खरीद प्रक्रिया से भी जूझना पड़ा।

नए सीईओ के रूप में:

- आपके पास कौन से निर्णय विकल्प उपलब्ध हैं?
- उपरोक्त मामले में क्या मुद्दे शामिल हैं?
- आप किस तरह की कार्रवाई का विकल्प चुनेंगे और क्यों? (250 शब्दों में उत्तर दीजिए) 20 अंक

You recently took over as CEO of Beta Technologies, a renowned IT services and consulting firm in India established in 1990. Over the past three decades, the company has grown into a global player with clients in North America, Europe, and Asia. Known for cutting-edge solutions and strong client relationships, Beta Technologies has been a market leader in the IT sector.

It has been three weeks since you took over, and one day, the company's legal head came to you with a report that they had discovered discrepancies in the company's financial statement.

For five years, the company's financial Officer (CFO), Mr. Rahul Mehta, has manipulated its earnings reports. By inflating revenues and understating expenses, he has created a false image of financial health to boost stock prices and secure more investment.

Further, it was found that Mr. Mehta has significant personal investments in some of the company's vendors. These vendors were awarded lucrative contracts, often at inflated prices and with favourable terms detrimental to the company. Mr Mehta's actions have compromised the procurement process and led to financial losses for the company.

As CEO, you were confronted with a critical decision. You also had to contend with financial irregularities and a skewed procurement process.

As a new CEO:

- What decision options are available to you?
- What are the issues involved in the above case?
- What will be your chosen course of action and Why? (Answer in 250 words) 20 marks

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Candidates must not
write on this margin

Ans) The given case reflected the personal gain which people favour at the cost of the organisation and society which they are working

stakeholders	Facts
<pre> graph TD Me --- Society MrRahulMehra[Mr Rahul Mehra] --- Society Society --- Company Company --- CompanyLegalHead[Company's Legal head] </pre>	→ Violation of corporate governance rules → against company's commitment to highest values → Sort of Internal Trading → Stock Manipulation → Financial irregularities

a) Decision options available to Me

i) Let go of the issue because if news comes out, it would harm the image of the company and its client base

- 2.) Directly Out Mr. Mehta for fraud and manipulation, thereby leading to financial irregularities
- 3.) Inform the Board of Directors of the firm. Set up an Internal committee to look into the issue and then take decision.

(b) Issues involved in the above case

- 1.) Mr. Rahul Mehta — Lack of integrity
 — Violation of professional ethics
 — harm to public interest
 — putting company's image at risk
- 2.) Company's Vendors in whom Rahul Mehta has invested
 → conflict of interest
 → lack of probity in their business
 → collusive corruption

3) Companytoo much discretionary power
in one person leading to

misuse of power

↳ lack of effective checks and
balances for early disclosure
of irregularities4) Me— time to show courage of
conviction— ethical dilemma between
company's image vs moral
uprightness.C) Chosen course of action

1) I will choose option ② and ③.

② First I will inform the board of
directors about the irregularities faced.③ set up an internal committee
consisting of independent directors
for fair report

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- ④ on the basis of report, all people who are involved, ~~will~~ actions will be taken against them.
- ⑤ Then tenders of those who got it at inflated price would be cancelled.
- ⑥ New Bid for tenders at fair price would be done.
- ⑦ Systemic Reforms to ensure not too much discretionary power in one person.
- ⑧ Making it clear to all ~~the~~ employees to not invest in client's business due to ~~the~~ conflict of interest.

Justification

This would ensure that the wrongs done are made right. It would bring confidence among employees and clients that the company follows business ethics. It would be like with what Krishna says - Rakhi Rakshata - if you protect dharma, dharma will protect you.

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8.

एक ऐसे जिले में जिला विकास अधिकारी (DDO) के रूप में, जो अपनी शुष्क परिस्थितियों के लिए जाना जाता है, पिछला वर्ष विशेष रूप से चुनौतीपूर्ण रहा है। बारिश न होने के कारण, इस क्षेत्र में पानी की भारी कमी का सामना करना पड़ा, जिससे कृषि में भारी गिरावट आई और भूख से मौतें हुईं। मेरी महत्वपूर्ण जिम्मेदारियों में से एक मध्याह्न भोजन योजना की निगरानी करना, यह सुनिश्चित करना शामिल है कि यह सुचारू रूप से चले और लक्षित लाभार्थियों - स्कूली बच्चों तक पहुँचे।

चल रहे संकट के बीच, मैंने तीन विशिष्ट ब्लॉकों में मध्याह्न भोजन योजना में एक विसंगति देखी। खाद्यान्न की खपत नामांकित छात्रों की संख्या से काफी अधिक थी। यह विसंगति लगभग एक महीने से लगातार बनी हुई थी, जिसने मुझे इस असामान्य पैटर्न के पीछे के कारणों का पता लगाने के लिए गहन जांच शुरू करने के लिए प्रेरित किया।

जांच में एक आश्चर्यजनक लेकिन दिल दहला देने वाली सच्चाई सामने आई। इन ब्लॉकों के गांव के स्कूल समुदाय में भूखे परिवारों को खिलाने के लिए अतिरिक्त खाद्यान्न का उपयोग कर रहे थे। यह अनधिकृत कार्रवाई, करुणा से प्रेरित होने के बावजूद, आधिकारिक तौर पर दंडनीय अपराध थी। स्कूल गंभीर भूख से पीड़ित लोगों को राहत प्रदान करने के लिए विशेष रूप से छात्रों के लिए निर्धारित संसाधनों को डायवर्ट कर रहे थे।

जैसे-जैसे स्थिति सामने आई, आप खुद को नैतिक दुविधा में पाते हैं। एक तरफ, डीडीओ के रूप में, मैं उन नियमों से बंध हुआ था जिनके तहत मुझे सरकारी संसाधनों का उचित उपयोग सुनिश्चित करना था। अपने नेक इरादे के बावजूद, खाद्यान्न का अनधिकृत डायवर्जन प्रोटोकॉल का उल्लंघन था जिसके लिए अनुशासनात्मक कार्रवाई की आवश्यकता थी, जिसमें शामिल स्कूल अधिकारियों का निलंबन भी शामिल था।

दूसरी ओर, इन स्कूल अधिकारियों की कार्रवाई मानवता और करुणा की गहरी भावना से प्रेरित थी। उन्होंने अपने समुदाय को तत्काल जरूरतों को प्राथमिकता देने का फैसला किया, गंभीर परिस्थितियों को पहचाना और आगे भूख से होने वाली मौतों को रोकने की तत्काल आवश्यकता को पहचाना। संकट के प्रति उनकी मानवीय प्रतिक्रिया के लिए उन्हें दंडित करना न केवल कठोर था, बल्कि सार्वजनिक सेवा की भावना के भी विपरीत था।

- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?
- एक वक्ता के रूप में, आपके पास क्या विकल्प उपलब्ध हैं?
- अपनी चुनी हुई कार्य-विधि के साथ-साथ अपने कारणों की व्याख्या कीजिए।
- उपरोक्त मामले को देखते हुए, मानवीय संकट की स्थितियों से निपटने के लिए सबसे अच्छा नैतिक सिद्धांत क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a District Development Officer (DDO) in a district known for its arid conditions, the past year has been particularly challenging. With rains failing to arrive, the region faced an acute water shortage, leading to a severe agricultural downturn and reported starvation deaths. One of my critical responsibilities includes supervising the mid-day meal scheme, ensuring that it runs smoothly and reaches the intended beneficiaries – schoolchildren.

Amidst the ongoing crisis, I observed an anomaly in the mid-day meal scheme in three specific blocks. The consumption of food grains was significantly higher than the number of students enrolled. This discrepancy had been persistent for about a month, prompting me to initiate a thorough inquiry to uncover the reasons behind the unusual pattern.

The investigation revealed a surprising yet heart-wrenching reality. The village schools in these blocks were using the extra food grains to feed starving families in the community. This unauthorised action, while driven by compassion, was officially a punishable offence. The schools were diverting resources intended exclusively for students to provide relief to those suffering from acute hunger.

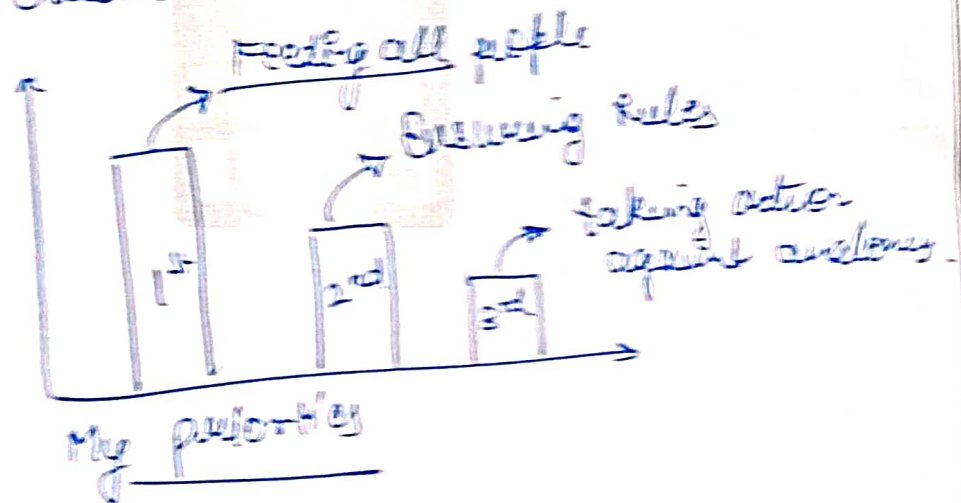
As the situation unravelled, you found yourself in a moral quandary. On one hand, as the DDO, I was bound by regulations that required me to ensure the proper use of government resources. Despite its noble intent, the unauthorised diversion of food grains was a breach of protocol that necessitated disciplinary action, including the suspension of the school officials involved.

On the other hand, these school officials' actions were driven by a deep sense of humanity and compassion. They chose to prioritise the immediate needs of their community, recognising the dire circumstances and the urgent need to prevent further starvation deaths. Punishing them for their humane response to the crisis seemed not only harsh but also contrary to the spirit of public service.

- What are the ethical issues in the above case?
- As a DDO, what are the options available to you?
- Explain your chosen course of action, along with your reasons.
- Given the above case, what would be the best ethical theory for handling human distress situations?

(Answer in 250 words) 20 marks

The case study talks about the dilemma which a person faces when he/she has to choose between Rules and compassion.



Q. Ethical issues involved in the case

- 1) Violation of Rules by the school official demands action.
- 2) Ethical dilemma for me to punish them.

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Candidates must not
write on this margin

- on praise them for feeding the poor.
- 3.) Lack of empathy and compassion ~~for~~ on part of state to not provide basic necessities to the people.
 - 4.) Violation of DPSP where state is a welfare state
 - 5.) violation of SDG 1 - of zero hunger goal
 - 6.) There is too much emphasis on rules making administration inhumane
 - 7.) violation of Rawlsian justice to people of arid region
 - 8.) Diversion of food show lack of impartiality and objectivity on part of village officials.

(b) Options available to me

- ① Don't take any action and let it go on as they are doing service to people of village
- ② Take strict action as Kant's categorical imperative says to follow right means.
- ③ Try to find another way to meet the demand of people while adhering to the rules.

(c) Chosen course of Action

- 1.) First I will form a committee to understand how bad the situation is
- 2.) Inform the officials that they are against the rules
- 3.) Try to find alternate means like PM Garib Kalyan Yojana offer 35kg of ration to poor people.
- 4.) Apart from it, I will try to take inspiration

from DM of Kozhikode who initiated
~~operation~~ operation Sulaimani to get
foods from restaurants, neighbouring
district to food people.

5) Apart from this Social Media can be
used for crowd funding to find grains
from nearby places.

Reasons → It would show service to
the humanity
→ compassion along with emotional
Intelligence
→ Martha Luther King said - Injustice
anywhere is a threat to
justice everywhere.

(d) Best ethical theory for handling this

1) Following Rawlsian Theory of Justice

2) Utilitarianism for greater happiness.

3) Locke's principle of natural and
unalienable right of people.

4) Thomas Aquinas on human law and
Natural law where natural law
takes precedence.

9. एक शांतिपूर्ण जिले में पुलिस अधीक्षक (एसपी) के रूप में, मैं छोटी-मोटी चोरी, संपत्ति पर अतिक्रमण और छोटे-मोटे झगड़ों जैसे छोटे-मोटे अपराधों को संभालने का आदी था। अपराध दर कम थी और लोग आम तौर पर अपने काम से काम रखते थे, जिससे यह अपेक्षाकृत आसान कार्यस्थल बन गया। हालाँकि, पिछले महीने से, मेरे कार्यालय को एक अलग तरह की शिकायत मिलनी शुरू हो गई, जो समुदाय में एक अधिक जटिल मुद्दे को जन्म दे रही थी।
- ग्रामीणों से बड़ी संख्या में शिकायतें प्राप्त हुईं, जिन्होंने बताया कि उनकी जानकारी के बिना उनके बैंक खातों से पैसे गायब हो गए। ये शिकायतें चिंताजनक थीं, खासकर इसलिए क्योंकि वे ऐसे जनसांख्यिकीय समूह से आए थे जो काफी हद तक अशिक्षित और आधुनिक बैंकिंग प्रथाओं से अपरिचित थे। ग्रामीण भ्रमित और व्याकुल थे, उन्हें समझ में नहीं आ रहा था कि उनकी मेहनत की कमाई कैसे गायब हो रही है।
- प्रारंभिक जाँच करने पर, हमें पता चला कि पैसे वास्तव में चोरी नहीं हो रहे थे, बल्कि राज्य सरकार की बीमा योजना के तहत पॉलिसियों के लिए बीमा प्रीमियम के रूप में काटे जा रहे थे। ग्रामीणों को इस बात की जानकारी ही नहीं थी कि उन्होंने ऐसी पॉलिसियों के लिए साइन अप भी किया था, जिससे इन लेन-देन की वैधता पर संदेह पैदा हो गया।
- गहन जांच से पता चला कि सरकारी बैंकों के एजेंट बीमा योजना को आक्रामक तरीके से आगे बढ़ा रहे थे। इन एजेंटों का योजना के लिए सरकारी लक्ष्यों को पूरा करने का निर्देश दिया गया था, जिसके कारण वे उचित सहमति के बिना लाभार्थियों को जोड़ रहे थे। अधिकांश ग्रामीण अशिक्षित थे और उन्हें उन बीमा पॉलिसियों की कोई समझ नहीं थी, जिनमें वे नामांकित थे। कटौती कानूनी थी, लेकिन ग्रामीणों की सहमति प्राप्त करने के लिए इस्तेमाल किए गए तरीके अत्यधिक संदिग्ध थे। आप कार्रवाई के तरीके के बारे में सोच रहे थे, क्योंकि कटौती कानूनी थी, और एजेंट तकनीकी रूप से निर्देशों का पालन कर रहे थे। लेकिन, इस प्रक्रिया में, वे गरीब ग्रामीणों का शोषण कर रहे थे।
- उपरोक्त मामले में नैतिक मुद्दे क्या हैं?
 - एक एसपी के रूप में आपके पास क्या विकल्प उपलब्ध हैं?
 - अपनी चुनी हुई कार्रवाई के तरीके की व्याख्या कीजिए।
 - यदि आपको बीमा योजना को बढ़ावा देने का कोई बेहतर तरीका सुझाना हो, तो वह क्या होगा?

(250 शब्दों में उत्तर दीजिए) 20 अंक

As the Superintendent of Police (SP) in a peaceful district, I was accustomed to handling minor crimes such as petty thefts, property encroachments, and small fights. The crime rate was low, and the people generally kept to their business, making it a relatively easy workplace. However, over the past month, my office began receiving a different kind of grievance that indicated a more complex issue brewing in the community.

A significant number of complaints were received from villagers who reported losing money from their bank accounts without their knowledge. These grievances were alarming, especially since they came from a demographic that was largely illiterate and unfamiliar with modern banking practices. The villagers were confused and distraught, not understanding how their hard-earned money was disappearing.

Upon conducting a preliminary enquiry, we discovered that the money was not exactly being stolen but was being deducted as insurance premiums for policies under the State Government's Bima Yojna. The villagers were unaware that they had even signed up for such policies, raising suspicions about the legitimacy of these transactions.

A deeper investigation revealed that agents from government banks were aggressively pushing the Bima Yojna. These agents had been instructed to meet government targets for the scheme, leading them to add beneficiaries without proper consent. Most of the villagers were illiterate and had no understanding of the insurance policies they were enrolled in. The deductions were legal, but the methods used to obtain the villagers' consent were highly questionable.

You were wondering about the course of action, as the deductions were legal, and the agents were technically following instructions. But, in the process, they were exploiting the poor villagers.

Candidates must not write on this margin

- What are the ethical issues involved in the above case?
 - What are the options available to you as an SP?
 - Explain your chosen course of an action.
 - If you have to recommend a better way of promoting the bima yojna, what would that be?
- (Answer in 250 words) 20 marks

The case study is about the classic case of legal vs ethical which leads to ethical dilemma and harm to the weaker

a) Stakeholder	Ethical issues
1) <u>Agents of Insurance - Bima Yojana</u>	→ following unethical ways to get more clients → on line with <u>of-schuraker</u> <u>One dimensional Man.</u> → lack of compassion and empathy for the poor and illiterate villagers.
2) <u>State Government</u>	→ lack of right ways to meet policies → against <u>DRSP</u> principles of state taking measures <u>measures</u> for welfare of people

NEXT IAS

3.) Villagers

→ violation of policies made by following veil of Ignorance (John Rawls)

→ suffering from plight of state policies — lack of education and lack of participatory Governance.

4.) Me (SP)

→ follows state laws vs conscience

→ dilemma between my present in implementing vs compassion for villagers.

b) Options available to Me

① Let the Scheme continue the way it is, since it is legal.

② Make the State Government aware of the issues and ask support from local representative to build confidence.

③ Ask villagers to go court and challenge the state Government and Bina Company.

(C) My chosen course of action

I will choose Option ②.

① I will inform the state government

② I will inform the state government about the too breach of trust.

③ A committee should be formed to ensure peace building and bridging the trust deficit.

④ Use of persuasion to inform the villagers about how insurance will help them later.

⑤ If some villagers don't want insurance, then their money should be paid back.

⑥ Action against the agents since they followed unethical practices.

⑦ Their license should be cancelled.

⑧ Apologise to the villagers from the insurance company for unethical act.

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Justification

- It would ensure justice and fairness in the system.
- would ensure good governance turns into ethical governance
- in line with the constitution where preamble says State derives power from people.
- Would uphold Kant's deontology and Rawlsian Justice.

(d) Better way of Promoting Bima Yojana

- 1.) Participatory and Consensus Building process should be followed.
- 2.) They should be made aware about benefits and all the policies facts.
- 3.) Grievance Redressal and citizen charter method on line of Ahmedabad model to be followed.

This would ensure that Ethical Governance which ~~are~~ our Constitutional Makers wanted prevails.

10.

पिछले पाँच वर्षों से जल आपूर्ति विभाग में एक जूनियर इंजीनियर के रूप में, मेरी जिम्मेदारियों में पानी की गुणवत्ता सुनिश्चित करना और नियमित वितरण के लिए आपूर्ति लाइनों को बनाए रखना शामिल था। जिस जोन में मैं तैनात था, वहाँ लगातार पानी की कमी की समस्या थी, खास तौर पर गर्मियों के दौरान जब आपूर्ति अनियमित हो जाती थी। निवासियों को पानी के टैंकों पर बहुत ज्यादा निर्भर रहना पड़ता था, जिससे उनका वित्तीय बोझ और असुविधा बढ़ जाती थी।

पिछले कुछ सालों में, मैंने देखा है कि पानी की आपूर्ति में व्यवधान सिर्फ तकनीकी समस्याओं या प्राकृतिक कमी के कारण नहीं थे। सावधानीपूर्वक निगरानी और डेटा संग्रह के जरिए, मैंने ऐसे सबूत खोजे जो बताते थे कि टैंकर मालिकों का एक गिरोह जानबूझकर कृत्रिम कमी पैदा कर रहा था। यह गिरोह पानी की आपूर्ति लाइनों से छेड़छाड़ करता था, जिससे व्यवधान पैदा होता था और फिर बढ़े हुए दामों पर पानी बेचकर स्थिति का फायदा उठाता था। इस गिरोह की गतिविधियाँ न केवल अवैध थीं, बल्कि बेहद अनैतिक भी थीं, जो निवासियों की पानी की बुनियादी जरूरत का शोषण करती थीं।

अपने पास पर्याप्त सबूत होने के बाद, मैंने गिरोह के खिलाफ कार्रवाई करने का फैसला किया। मैंने जिले के पुलिस अधीक्षक (एसपी) से मुलाकात की और अपने निष्कर्ष प्रस्तुत किए। एसपी चिंतित दिखे और उन्होंने दोषियों के खिलाफ कार्रवाई शुरू करने का वादा किया। हालाँकि, दो हफ्ते बीत जाने के बाद भी कोई उल्लेखनीय कार्रवाई नहीं की गई। निराश और दृढ़ निश्चयी होकर, मैंने देरी को समझने के लिए एसपी के साथ एक और बैठक निर्धारित की।

हमारी मुलाकात के दौरान, एसपी ने स्थिति को स्पष्ट रूप से समझाया। उन्होंने समस्या और मेरे साक्ष्य की वैधता को स्वीकार किया, लेकिन कार्टेल के मजबूत राजनीतिक संबंधों और प्रभाव के कारण कार्रवाई करने में अपनी असमर्थता व्यक्त की। अगर वे ऐसे शक्तिशाली हितों के खिलाफ गए तो उन्हें अपने लोगों की सुरक्षा और अपने करियर पर संभावित नतीजों का डर था। इस रहस्योद्घाटन ने मुझे मुश्किल स्थिति में डाल दिया, क्योंकि मैं एसपी की मजबूरी को समझता था, लेकिन समुदाय की खातिर इस मुद्दे को संबोधित करने की गहरी जिम्मेदारी भी महसूस करता था।

- उपरोक्त स्थिति में आपके पास क्या विकल्प उपलब्ध हैं?
- आप किस तरह की कार्रवाई चुनेंगे?
- मामले में शामिल नैतिक मुद्दों की पहचान कीजिए।
- लोगों की जरूरतों का फायदा उठाने वाले कार्टेल से निपटने के लिए कुछ उपाय सुझाएँ।

(250 शब्दों में उत्तर दीजिए) 20 अंक

As a junior engineer in the Department of Water Supply for the past five years, my responsibilities included ensuring water quality and maintaining supply lines for regular distribution. The zone I was posted in had persistent water shortage issues, particularly exacerbated during the summer when the supply became erratic. Residents had to rely heavily on water tankers, which added to their financial burden and inconvenience.

Over the years, I observed that the disruptions in water supply were not merely due to technical issues or natural scarcity. Through careful monitoring and data collection, I uncovered evidence suggesting that a cartel of tanker owners was deliberately creating an artificial shortage. This cartel would tamper with the water supply lines, causing disruptions, and then capitalise on the situation by selling water at inflated prices. The activities of this cartel were not only illegal but also highly unethical, exploiting the residents' basic need for water.

With substantial evidence in hand, I decided to take action against the cartel. I met with the district Superintendent of Police (SP) and presented my findings. The SP appeared concerned and promised to initiate action against the culprits. However, two weeks passed without any noticeable action being taken. Frustrated and determined, I scheduled another meeting with the SP to understand the delay.

During our meeting, the SP candidly explained the situation. He acknowledged the problem and the validity of my evidence but expressed his inability to act due to the cartel's strong political connections.

and influence. He feared for the safety of his men and the potential repercussions on his career if he were against such powerful interests. This revelation left me in a difficult position, as I understood the SP's predicament but also felt a deep responsibility to address the issue for the sake of the community.

- What are the options available to you in the above situation?
- What will be your chosen course of action?
- Identify the ethical issues involved in the case.
- Suggest some measures for handling cartels who prey on people's needs.

(Answer in 250 words) 20 marks

Ans) The given Case Study represents the scenario of Delhi where there is huge shortage of water during summer and as per Newspaper Reports; it is because of cartels who create artificial shortage.

a) Options available to me

- 1.) Leak the information to the media about racket on part of SP.
- 2.) Let go of the situation as it's difficult to fight the system.
- 3.) Talk to the SP about moral courage. If he is not interested then reach to DM of district at higher level for justice.

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Candidates must not
write on this margin

- ① First I will try to persuade SP to show courage of conviction ~~like~~ as WED Buis said - "It's better to stand in the mud than to lick boots"
- ② If he is not convinced then march out to DM for action.
- ③ If DM not ready then raise this issue internally in department of water supply and contact the Secretary of department.
- ④ If no action is taken then leak the information to the media as a whistleblower.

Justification

- 1) Inaction is equal to cowardice.
- 2) Charles de Gaulle said that times of cowardice calls for individual heroic action.
- 3) As a public servant in government dept, my duty is to serve people.

(C) Ethical Issues Involved

Stakeholders

1) Council of
Tank
Owners

- doing unethical and illegal work
- taking away rights of people to live well.
- responsible for thousands of deaths due to consumption of contaminated water and water shortage
- Moral Turpitude

2) SP

- lacks moral courage to act
- puts his personal privilege ~~against~~ over public service

3) Department of Water Supply

- Not handling the issue of water shortage and council formation
- Lack of devotion of to duty

4) Residents of District

- Suffer from sanitation
- Justice Natural and inalienable rights are taken away.

5) Mr, a
junior
engineer

→ time to show courage
→ time to put public
interest before my
own interest

(d) Measures for Handling Canteens

- 1) Transparent Bidding - to ensure new contractors come at
 - 2) Monitoring of pipeline through CCTV cameras to ensure no leakage of water to these canteens
 - 3) Severe Punishment when someone found guilty.
 - 4) state Department to be prepared before for excess supply.
 - 5) Measures like city of Lakes project of Delhi Government to increase water supply.
- This case study needs moral uprightness and devotion to do tough thing when called upon.

11. AquaTech एक सरकारी रक्षा अनुबंध फर्म (government defence contracting firm) है जो पुलिस और सैन्य उपयोग के लिए रोबोटिक सिस्टम बनाने में मशहूर है। यह बम-निष्क्रिय करने वाले रोबोट बनाने और अन्य वर्गीकृत परियोजनाओं पर काम करने के लिए जानी जाती है। एक महत्वपूर्ण परियोजना में एक रोबोट विकसित करना शामिल था जो बाहरी सुरंगों को साफ करने और छिपे हुए विस्फोटकों का पता लगाने में सक्षम हो। रक्षा मंत्रालय के शीर्ष अधिकारियों के समक्ष प्रदर्शन के लिए एक कार्यशील प्रोटोटाइप तैयार करने हेतु सात महीने की कठोर समय सीमा थी।
- कार्मचारियों की कमी और अन्य अप्रत्याशित मुद्दों के कारण परियोजना में देरी हुई, जिसके परिणामस्वरूप दो सप्ताह की देरी हुई। जैसे-जैसे समय सीमा नज़दीक आती गई, परियोजना के नेता ने टीम पर कम से कम आराम के साथ लंबे समय तक काम करने का हवावा डाला। इन चुनौतियों के बावजूद, टीम प्रदर्शन के लिए समय पर प्रोटोटाइप पूरा करने में कामयाब रही।
- प्रदर्शन के दौरान, रोबोट को खदानों का पता लगाने और उन्हें छोड़ से चिह्नित करने के लिए एक सक्रिय बाहरी सुरंग में तैनात किया गया था। शुरुआत में, रोबोट ने दम्भीद के मुवाबिक प्रदर्शन किया, खदानों को पहचान को। हालांकि, साइटों को चिह्नित करने के बजाय, इसने विस्फोटकों को ट्रिगर किया, जिससे ऑपरेटिंग इंजीनियर को घातक चोटें आईं। प्रदर्शन को तुरंत रोक दिया गया, और जांच शुरू की गई।
- जांच में पता चला कि सॉफ्टवेयर में खामी के कारण यह खराबी हुई, जिससे यह दुखद दुर्घटना हुई। सॉफ्टवेयर डेवलपमेंट टीम ने तर्क दिया कि ऑपरेटर ने मिश्रित आदेश जारी किए, जिससे यह खराबी हुई। कुल मिलाकर, प्रत्येक टीम जिम्मेदारों से बचती रही, लेकिन घातक त्रुटियों के लिए किसी न किसी टीम को जवाबदेह बनाया जाना था।
- (a) यदि आप एक्वाटेक के नैतिकता अधिकारी हैं, तो आप इस घातक दुर्घटना के लिए किसे जिम्मेदार ठहराएंगे? क्यों?
- (b) आर्टिफिशियल इंटेलिजेंस का उपयोग करते समय उत्पन्न होने वाले कुछ सामान्य नैतिक मुद्दों पर चर्चा करें।

(250 शब्दों में उत्तर दीजिए) 20 अंक

AquaTech is a government defence contracting firm specialising in manufacturing robotic systems for police and military use. It is known for producing bomb-defusing robots and working on other classified projects. One critical project involved developing a robot capable of sweeping minefields and detecting hidden explosives. The project had a stringent seven-month deadline to produce a working prototype for a demonstration to top defence ministry officials.

The project encountered delays due to staff shortages and other unforeseen issues, resulting in a two-week lag. As the deadline loomed, the project leader pressured the team to work extended hours with minimal rest. Despite these challenges, the team managed to complete the prototype on time for the demonstration.

During the demonstration, the robot was deployed in an active minefield to detect mines and mark them with a spray. Initially, the robot performed as expected, identifying mines. However, instead of marking the sites, it triggered explosions, causing fatal injuries to the operating engineer. The demonstration was immediately halted, and an inquiry was launched.

The investigation revealed that a software flaw caused the malfunction, leading to the tragic accident. The software development team argued that the operator issued mixed commands, which contributed to the malfunction. Overall, each team kept deflecting responsibility, but somebody or a team had to be made accountable for the fatal errors.

- (a) If you are the ethics officer of AquaTech enquiring, who will you hold responsible for the fatality? Why?
- (b) Discuss some common ethical issues that arise while using artificial intelligence.

(Answer in 250 words) 20 marks

a.) As an ethics officer

1) I will mainly hold the leader of the project as responsible since -

a) he only focused on the deadline

b) forgot the potential threat of backfiring ~~the~~ in defence project

c) put the safety of his employees at risk

d) didn't ask for timeline extension like DRDO asks government

2) But Others are also responsible since

a) Acquatech board of governor didn't understand the sensitivity

(b) The project members didn't show courage of conviction to stop the project ~~the~~ lead.

(c) Government didn't understand the realities of timeline and went ahead with experiment

(b) Common ethical issues with AI

1.) Threat of being used in defence purpose

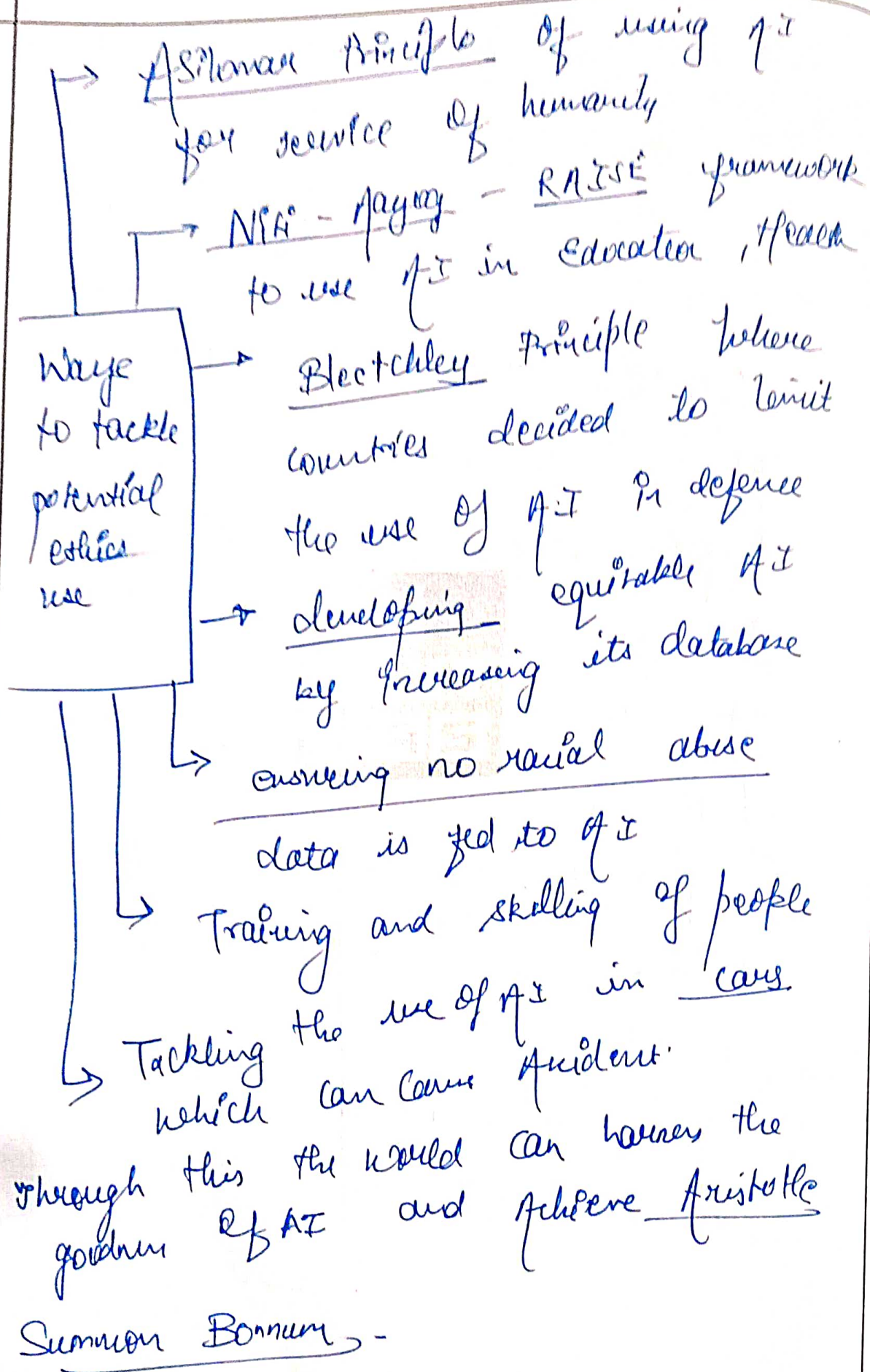
2.) Inequality among Nation

(eg) Africa doesn't have resources

3.) Racial biases against ethnic minorities

4.) Mainly driven by west based agenda

- 5) doesn't have good ethical system to check
- 6.) there are threats of cyber hacking and frauds -
- 7.) deceptions being misused by people and government.
- 8) people employability at risk since AI could replace 30-40% of workforce.
- 9.) people livelihood at threat
- 10.) fast pace of development doesn't provide opportunity to check the deep pace
- 11.) Threat of its misuse in old people who don't know how to use it.



12.

आदिवासी गांवों के चर्चरच चाले जिले में जिला विकास अधिकारी (DDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र को निशिक्षित समस्याओं को समझने के लिए सभी ब्लॉक विकास अधिकारियों (BDO) के रूप में तैनात होने के बाद, मैंने क्षेत्र को भूदे पानी की कमी, खराब शैक्षिक बुनियादी ढांचा, मध्याह्न भोजन योजना में अनियमितताएँ और सड़कों का न होना को सीमित बजट के साथ, मैंने इन दबाव वाली समस्याओं के समाधान की योजना बनाना शुरू कर दिया।

BDO की बैठक के कुछ सप्ताह बाद, मैंने पुलिस अधीक्षक (SP) के कार्यालय का शिष्टाचार दौरा किया। हमारे सौहार्दपूर्ण बातचीत के दौरान, एसपी ने जादू-टोना से संबंधित अपराधों का जिक्र किया, जिससे मुझे आश्चर्य हुआ क्योंकि किसी भी बीडीओ ने इस मुद्दे को नहीं उठाया था। मेरी चिंता यह जानकर बढ़ गई कि इन अपराधों की ज्यादातर पीड़ित महिलाएँ थीं।

एक हफ्ते बाद, नियमित निरीक्षण के लिए एक ब्लॉक का दौरा करते समय, मैं स्कूल के शिक्षकों, अन्य कार्यकर्ताओं और स्वयं सहायता समूहों (एसएचजी) की महिला बुजुर्गों से मिला। चर्चाओं के माध्यम से, मुझे पता चला कि जादू-टोना समुदाय में गहरी जड़ें जमाए हुए हैं। आशा कार्यकर्ताओं ने लगभग हर महीने घटनाओं को सूचना दी, हालाँकि आधिकारिक तौर पर कोई भी दर्ज नहीं की गई।

स्थिति की गंभीरता को समझते हुए, मैंने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए विकास निधि का एक हिस्सा आवंटित करने का फैसला किया। स्थानीय गैर सरकारी संगठनों और एसएचजी ने पहल का स्वागत किया, लेकिन दो हफ्ते बाद, आपको एक आरटीआई मिली जिसमें शिक्षा, सड़क और पानी की आपूर्ति जैसे महत्वपूर्ण क्षेत्रों की कोशिश पर जादू-टोना से संबंधित मुद्दों के लिए धन आवंटित करने के लिए स्पष्टीकरण मांगा गया था।

- उपरोक्त मामले में क्या मुद्दे शामिल हैं?
- आपके पास सीमित बजट होने के बावजूद, आपने जादू-टोना से संबंधित अंधविश्वासों से निपटने के लिए धन आवंटित करने का फैसला किया। आप समुदाय और हितधारकों के समक्ष अपने निर्णय को कैसे उचित ठहराएंगे?
- यह देखते हुए कि जादू-टोना से संबंधित अपराधों की शुरुआत में बीडीओ द्वारा रिपोर्ट नहीं की गई थी, आप इन संचार की कमी को कैसे दूर करेंगे और कैसे आगे चलकर बेहतर रिपोर्टिंग और पर्यवेक्षण सुनिश्चित करेंगे?

(250 शब्दों में उत्तर दीजिए) 20 अंक

After being posted as the District Development Officer (DDO) in a district dominated by tribal villages, I met with all the Block Development Officers (BDOs) to understand the region's specific problems. The primary issues identified were water scarcity, poor educational infrastructure, irregularities in the midday meal scheme, and non-existent roads. With a limited budget, I began planning solutions for these pressing problems.

A few weeks after the BDOs meeting, I made a courtesy visit to the Superintendent of Police's (SP) office. During our cordial conversation, the SP mentioned witchcraft-related crimes, which surprised me as none of the BDOs had brought it up. My concern grew knowing that most victims of these crimes were women.

A week later, while visiting a block for a routine inspection, I met with school teachers, ASHA workers, and women elders from Self-Help Groups (SHGs). Through discussions, I learned that witchcraft had deep roots in the community. ASHA workers reported incidents almost every month, though none were officially recorded.

Realising the gravity of the situation, I decided to allocate part of the development funds to tackle witchcraft-related superstitions. Local NGOs and SHGs welcomed the initiative, but two weeks later, you received an RTI wanting an explanation for allocating funds for witchcraft-related issues at the cost of critical areas like education, roads, and water supply.

NEXT IAS

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- (a) What are the issues involved in the above case?
- (b) With a limited budget at your disposal, you decide to allocate funds to tackle witchcraft-related superstitions. How would you justify your decision to the community and stakeholders?
- (c) Given that witchcraft-related crimes were not initially reported by the BDOs, how would you address this lack of communication and ensure better reporting and transparency moving forward?
- (Answer in 250 words) 20 marks

Ans) The given case study talks about the issue of witch hunting prevalent in some communities especially the tribals which take away lives of hundreds of women.

(a) Issues Involved in the Case

(b) Stakeholders | Ethical Issues

1) Tribal villagers

→ taking away the lives of women
→ Against the inalienable rights of the people (John Locke)
→ no value to life of people

2) BDO

→ Making the witch craft a norm
→ Lack of apathy for the issue

③ (SP)

→ didn't do much about the witch hunting show laxity on his part

④ RTI activist

→ has no respect for human life

→ puts material interest above life of an individual.

⑤ Me, DDO

→ To show Moral courage and courage of conviction
→ use persuasion and social influence

⑥ Justification to Community and Stakeholders

1) Life of a person is the most important

as it is an inalienable right (John Locke)

2) convince them through Veil of Ignorance

of John Rawls that if they were in women position → how would they feel.

- 3.) Funds for mid-day meal, Infrastructure could be collected through crowd funding (eg - Fund your city project of Santa Sabarwal)
- 4.) Extra funds can be asked from state under PM JANMAN, bringing Private sector eg India by Facebook.
- 5.) But life is only once.

(C) Addressing lack of Communication and ensuring better Reporting and Transparency

- 1.) Make people aware about the laws for stringent punishment
- 2.) Sympathize the BDO about right of women.
- 3.) If they are still inactive, then threaten them with action.

- 4) Establish Mahila Chauval (Women meet) to discuss issues of villages so as to empower them and keep eye on such issues
- 5) Best practices (eg) Lakshmipur village used social boycott method to counter witch hunting
- 6) Bring scientific temper through adult education under NEP.
- 7) Forming Squad and Informers to keep an eye on such thing
- 8) CCTV cameras can be installed.
- 9) use of Nukkad Natak to sensitise villagers and officers

Further, taking example of Ratna Shuk, awarder Chhatri Devi who ~~gave~~ saved lives of more than 400 women from witch hunting would help in achieving justice to all.